



QRM Certificate Level Two – QRM Leadership Requirements

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Level 2: QRM Leadership

The Certificate of Completion - QRM Leadership will be awarded to candidates who have successfully passed the requirements for Level One and demonstrate the ability to lead the adoption of Quick Response Manufacturing within an enterprise. Holders of the Leadership Certificate are expected to be capable of providing effective training in QRM and of leading implementation projects.

Qualification for Doing QRM Training

Dr. Rajan Suri, the founder of Quick Response Manufacturing, considers Level 2 Certificate holders eligible to use his materials to do QRM training. Those who attain this certificate may contact him if they are interested in doing QRM training with Dr. Suri's materials.

Level 2 Requirements

The requirements for obtaining the Level Two – QRM Leadership certificate are required to complete the Level Two Application (form TI117) to document the following accomplishments:

- 1) Hold the Tempus Institute Level One Certificate – QRM Knowledge
- 2) Participation in two additional QRM implementation projects with a leadership role in at least one of the projects. Documentation of the projects will include a description of the candidate's involvement, the business case for QRM, the FTMS development, beginning and resultant MCT, and a record of the steps used in cell creation and implementation.
- 3) Attendance at the Tempus Institute One-day “Advanced Issues in QRM” or similar approved workshop
- 4) Make a public presentation on a QRM topic to a professional or industrial audience
- 5) Audit a 1 or 2-day QRM workshop to observe the training process.
- 6) Demonstrate ability to use MPX/Build-to-Demand software to illustrate key principals of System Dynamics.
- 7) Successful completion of the Level Two examination

Step 1: Application Process

Submit documentation of the following on Form TI117:

Date that Level One Certificate was awarded

Documentation of Item 2 (QRM projects participation)

Documentation of completion or plan for completion of Items 3) through 7)

Fee of \$750

Step 2: Examination

After approved completion of Step 1, the candidate may submit the Examination Application. The Level Two QRM Certificate examination is either offered at an announced location or taken at a site selected by the candidate to be monitored by a proctor selected by the candidate. The application form (TI115) requires the name, title, organization, and association with the candidate of the proctor who will be overseeing the candidate's examination session. The proctor should be the candidate's manager, company peer, or professional colleague. Both the site and proctor are subject to approval by Tempus Institute.

The candidate will then be notified of acceptance for registration for the requested examination which will be offered on designated dates throughout the year. A candidate may request a special examination date.

On the examination date, the proctor will receive the examination for completion by the candidate within three hours. It is to be legibly filled out on paper by pencil or pen or by word processor on a computer. The only resources that may be used for the examination are Dr. Suri's books; *websites are not to be used during the exam.*

At the end of the three-hour session the proctor is to sign the examination and immediately fax or email it to Tempus Institute. The original examination is then to be signed by the candidate and proctor and mailed directly to Tempus Institute.

A 75% score is required to pass the examination. The candidate will only be informed whether the exam was passed; the final grade will not be communicated. The examination will not be returned. If a passing grade is not attained, the candidate will be allowed one retake at a charge of \$350 on the following examination date. If the retake is not passed, the candidate may apply for the certificate after one year from the retake.

Certificate Award

The candidate who completes both steps will be receive a Level Two Certificate and an electronic badge for use with digital communications. Tempus Institute will provide verification for all certificate holders when requested.

Form TI116
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